



Post Office Limited  
3<sup>rd</sup> Floor Admin  
159 Clapham High Street  
LONDON  
SW4 7SS

Our Reference : 400

Chris Heaton-Harris MP  
Member of Parliament for Daventry  
House of Commons  
London  
SW1A 0AA

14 September 2015

Dear Mr Heaton-Harris

Thank you for your letter of 4 September, addressed to Paula Vennells, Chief Executive, Post Office Limited, on behalf of your constituent regarding Overstone Post Office. As Public Affairs Manager for your constituency, I have been asked to reply.

I am sorry for the concern you has expressed that the Post Office in Overstone is scheduled to close in the near future. My own investigation into this matter has not found any evidence that this is the case. Indeed, I fully appreciate the place that the branches hold within the communities they serve and once we are aware that a closure is imminent, our local management teams will do all they can to maintain a continuous service for customers.

Our network is currently undergoing a period of transformation, but Overstone Post Office falls part of a Community network of branches. Postmasters who operate Community branches are able to stay within the network on their current contract but should they wish to leave the network, they can resign as has always been the case with 90 days' notice. Or alternatively, they can market their business as a local branch and upon appointment of a new operator once a new branch is operational; receive a leaver's payment as part of the Network Transformation Programme.

Should we receive a resignation from any Postmaster or the need arises to relocate a branch, we will always notify local elected representatives by letter and the customers at the branch by means of customer leaflets, posters and press releases will be sent to local publications.

Again as mentioned above, I am not aware of any decision by the Postmaster in Overstone to resign. However, should the situation change we will always seek to maintain a Post Office service for our customers in Overstone.

Yours sincerely

Laura Tarling  
**Public Affairs Manager**  
ntexecutivecorrespondence@postoffice.co.uk  
@postofficenews